



## **RM Easylink for Robert Clack School**

**RM Easylink enables you via Web Folder Technologies to access your own “My Documents” area on the Robert Clack Network.**

**[RM EASYLINK \(CLICK HERE\)](#)** Robert Clack Username and Password required

**Important Technical Notes:** Easylink was originally designed for use with *Windows XP/Internet Explorer 5 & 6*. If you are running any of the following products you may experience problems viewing your files:

***Windows Vista***

***Windows 7***

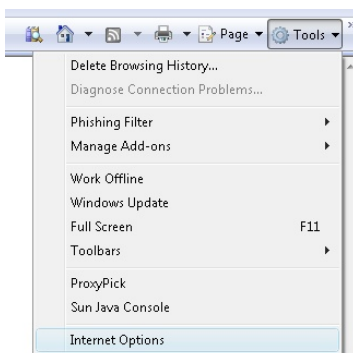
***Office 2007***

***Office 2010***

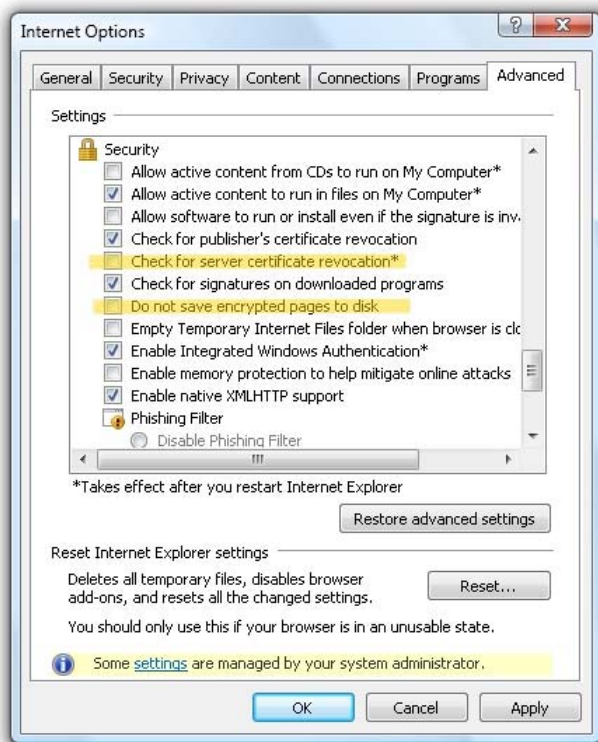
Microsoft has released a [Software Update for Web Folders \(KB907306\)](#). Applying this update to your own computer has on occasion resolved certain Easylink issues.

It may also be necessary to do the following in Internet Explorer 7 and 8 once you have installed the update.

1. Open Internet Explorer
2. Click on Tools, then Internet Options (See Below)



3. Select the Advanced tab, and scroll down to Security near the bottom of the list
4. Un-tick both the **Check for server certificate revocation** and **Do not save encrypted pages to disk** boxes then click OK. (See Below)



5. Close Internet Explorer and reopen.